

Last Updated: June 2026

1. Introduction

Welcome to BuddySoft ICT. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe, secure, and responsible manner. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or make use of our services.

By using our website, you consent to the practices described in this Privacy Policy.

2. Information We Collect

We may collect the following information:

Personal Information

- Full name
- Email address
- Physical address

Any information submitted through contact forms, support requests, or service enquiries

Technical Information

- IP address
- Browser type and version
- Device information
- Operating system
- Website usage statistics
- Cookies and similar tracking technologies

3. How We Use Your Information

We use the information we collect to:

- Provide and maintain our services
- Respond to enquiries and support requests
- Process quotations, invoices, and payments
- Improve our website and customer experience
- Communicate important service updates
- Deliver technical support
- Comply with legal and regulatory obligations
- Prevent fraud, unauthorized access, and security threats

4. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to improve functionality, analyze website traffic, and enhance user experience.

You may disable cookies through your browser settings; however, some website features may not function correctly if cookies are disabled.

5. Information Sharing and Disclosure

BuddySoft ICT **does not** sell, rent, or trade your personal information to third parties.

We may share information only when:

- Required by law or legal process
- Necessary to provide requested services
- Working with trusted service providers who assist in operating our business
- Protecting the rights, property, or safety of BuddySoft ICT, our clients, or others

All third parties are expected to maintain appropriate confidentiality and security standards.

6. Data Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, loss, or destruction.

While we strive to use commercially acceptable means to protect your information, no method of electronic transmission or storage is completely secure.

7. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal obligations, resolve disputes, and enforce agreements.

8. Your Rights

Subject to applicable laws, including the Protection of Personal Information Act (POPIA) of South Africa, you may have the right to:

- Access your personal information
- Request correction of inaccurate information
- Request deletion of personal information where applicable
- Object to certain processing activities
- Withdraw consent where processing is based on consent

9. Third-Party Websites

Our website may contain links to external websites. BuddySoft ICT is not responsible for the privacy practices, content, or security of third-party websites.

Users are encouraged to review the privacy policies of any external websites they visit.

10. Children's Privacy

Our services and website are not directed toward individuals under the age of 18. We do not knowingly collect personal information from minors.

11. Changes to This Privacy Policy

BuddySoft ICT reserves the right to update this Privacy Policy at any time. Any changes will be posted on this page with an updated revision date.

Continued use of the website following changes constitutes acceptance of the revised Privacy Policy.

12. Contact Information

If you have any questions regarding this Privacy Policy or how your information is handled, please contact:

BuddySoft ICT

📍 Klerksdorp, North West, South Africa

✉ Email: info@buddysoft.co.za

🌐 Website: BuddySoft.co.za